

# GLOBAL ULTIMATE HEALTH PLAN

A COLLABORATION BETWEEN TWO OF THE MOST RESPECTED NAMES IN GLOBAL HEALTHCARE

### WELCOME TO THE NEXT CHAPTER IN GLOBAL HEALTHCARE

We strive to be different. That is why we asked more than 3,000 globally minded people to help create our new range of global health plans.

Our portfolio offers benefits that are clearly segmented and the extraordinary service you always expect from us. These are more than insurance policies. We also focus on our customers' all-round health throughout a number of wellness services included.

Also, through our collaboration with Blue Cross Blue Shield Global our customers can now enjoy even more benefits in their plans.

Whenever you need us most, whether going through a serious illness, a health condition, or when you want to insure your health and wellbeing, we are always by vour side. HAM ... HEAL ... W

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### TWO OF THE BIGGEST, MOST TRUSTED NAMES IN GLOBAL HEALTHCARE

Bupa Global Latin America and Blue Cross Blue Shield Global have teamed up to deliver high quality healthcare products and services.

As part of your global health insurance, you have now access to the largest healthcare provider network worldwide through the Blue Cross Blue Shield networks in the United States of America and the Bupa Global Latin America networks everywhere else.

#### WHY CHOOSE GLOBAL ULTIMATE HEALTH PLAN?

This plan was designed with you in mind: a person who wants the best healthcare anywhere in the world.

Global Ultimate Health Plan is the best option for you and your family, with an extensive maternity package after 10 months of insurance, covering free of charge up to two children under the age of 16, per insured parent.

We also offer a complete evacuation and travel coverage for emergencies, to insure your family is on your side when you need them the most.

Global Ultimate Health plan is also the best option for professional an amateur sports, including a coverage for extreme activities.

To learn more about our portfolio of global health plans, please visit our web site: www.bupasalud.com.

#### **EXCEPTIONAL SERVICE AT EVERY LEVEL**

We provide a high level of service in all our policies, through our exclusive resources:

MEDICAL SERVICE TEAM (MST)	Personalized service from healthcare professionals who accompany you before, during and after an important health event.
EXPERT OPINION	World renowned independent specialists provide you with an expert opinion in case of a serious, complex or chronic illness. This service is designed to help you make an informed decision during a vital and important moment.
WELCOME CENTER	We invite you to visit the Welcome Center, an online guide that helps you understand better the details of your policy, and allows you to solve any questions, check status of requests online and locate a hospital, among many other services, in an easy and friendly way.
MYBUPA APP	Your policy in your hands: generate your virtual ID card, consult the status of a claim, download your Explanation of Benefits, and access a Medical Facilities search engine.

#### Bupa Global Latin America is the sole insurer of this plan.

Bupa Global Latin America is a trade name of Bupa, the international health and care company. Bupa is an independent licensee of Blue Cross and Blue Shield Association. Bupa Global Latin America is not licensed by Blue Cross and Blue Shield Association to sell products branded with the Blue Cross Blue Shield marks in Argentina, Canada, Costa Rica, Panama, Uruguay and US Virgin Islands. In Hong Kong, Bupa Global Latin America is only licensed to use the Blue Shield marks. Please consult your policy terms and conditions for coverage availability. Blue Cross and Blue Shield Association is a national federation of 35 independent, community-based and locally operated Blue Cross and Blue Shield companies. Blue Cross Blue Shield Global is a brand owned by Blue Cross and Blue Shield Association. For more information about Bupa Global Latin America, visit bupaglobalaccess.com, and for more information about Blue Cross and Blue Shield Association, visit www.BCBS.com.

# SUMMARY OF BENEFITS

In Dominicana Out of Dominicana	Plan 1	US\$0 US\$0		Plan 2	US\$1,000 US\$1,000	
PROVIDER NETWORK						
In Latin America In the U.S.A. In the rest of the world						Oper Oper Oper
BENEFITS						
All the benefits on this table, ev the total annual maximum limit.		, accumula	ate towards			Unlimited maximum coverage
HOSPITALIZATION AND TREATI	MENT IN HOSPITAL					
Room and board (suite)						100%
Accommodation charges for one	companion in case	of a hospi	talization			US\$17,000
Extra bed in the hospital for a co	mpanion in the sam	e room				100%
Operating room, prescription dru	ugs, and dressings					100%
Intensive care						100%
Surgery, including surgeon and a	nesthesiologist's fe	es				100%
Pathology, radiology, and diagno						100%
Physiotherapists, occupational th		erapists, ar	d dieticians			100%
Obesity surgery (24-month wait	ing period)					100%
Preventive surgery						100%
Prosthetic implants and appliance	es					100%
Prosthesis						100%
Reconstructive surgery						100%
IN-PATIENT AND/OR OUT-PATIE						
Advanced imaging: MRI, PET, CA						100%
Congenital and/or hereditary con						100%
Cancer treatment (includes bone		)				100%
Transplant services, lifetime per	diagnosis					100%
Kidney dialysis	1 1					100%
AIDS/HIV, lifetime (1-year waiting	g period)					US\$1,500,000
Dangerous activities and extreme	sports (amateur, pro	fessional or	for comper	sation)		100%
Autism						US\$50,000
Alzheimer's disease, coverage fo	r additional expense	s lifetime				US\$100,000

### OUT-PATIENT TREATMENT

Out-patient surgery	100%
Diagnostic procedures, pathology, and lab tests	100%
Physician and specialist fees	100%
Qualified nurses	100%
Physiotherapists, osteopaths and chiropractors	100%
Occupational and orthoptic therapists	100%
Podiatry	100%
Complementary therapists: acupuncture, reflexology	100%
Alternative medicine consultations: naturopathy, homeopathy, Chinese medicine	100%
Prescription drugs and dressings	100%
Durable medical equipment	100%
Dietetic guidance	
Urgent Care Facilities and Walk-in Clinics in the U.S.A. • US\$50 copay	100%

• No deductible

MENTAL HEALTH	
Mental health during hospitalization	100%
Treatment for anxiety or psychotic crisis during hospitalization, up to 20 visits	US\$70,000
Out-patient mental health	100%
MATERNITY AND BIRTH (10-MONTH WAITING PERIOD)	
Normal delivery and caesarean section, per pregnancy, no deductible	100%
Medically necessary caesarean section, no deductible	100%
Complications of maternity and birth, lifetime, no deductible	US\$1,500,000
Newborn addition to policy without underwriting	Yes
EVACUATION AND TRAVEL	
Medical evacuation	100%
Non-medical evacuation in case of conflicts and natural disasters	100%
Medical repatriation	100%
Travel expenses for one companion, for evacuation or repatriation	100%
Food and transportation expenses for a companion, per day, max. 10 days	US\$16,000
Travel expenses for children	100%
Travel, food and transportation expenses for compassionate visit, for up to three family members	100%
Emergency compassionate repatriation expentes	100%

Local air ambulance	100%
Local ground ambulance	100%
Repatriation of mortal remains	100%
DENTAL TREATMENT	
Dental treatment related to a covered accident	100%
Dental treatments: fillings, root canal, dental extractions, anesthesia (6-month waiting period)	US\$4,000
Major restorative treatment, non-cosmetic: bridges, crowns, dental implants, dentures (6-month waiting period)	US\$4,000
Orthodontics, non-cosmetic (12-month waiting period)	US\$4,000
PREVENTIVE TREATMENT	
Health check-up, no deductible (10-month waiting period)	US\$7,500
Vaccines for children and/or adult, no deductible, (influenza, HPV, vaccinations for travel, pneumococcal vaccine, malaria medication)	100%
Eye exam, no deductible, 1 per policy year	100%
Preventive dental exam, no deductible, 2 per policy year (6-month waiting period)	100%
Cancer genetic test (subject to some restrictions)	100%
HEARING AND VISION	
Hearing aids	100%
Spectacle frames, glasses, and contact lenses	US\$4,000
Refractive surgery, 1 per eye, lifetime	100%
REHABILITATION AND PALLIATIVE CARE	
Home nursing	100%
Hospice and palliative care	100%
Multidisciplinary rehabilitation	100%
ADDITIONAL BENEFITS	
Extended coverage for elegible dependents due to the death of the Policyholder	2 years
Zero-cost coverage for two children of up to 16 years of age, per insured parent	Yes

Some procedures, treatments, services or benefits included in this summary are subject to pre-authorization by Bupa, as per the Global Ultimate Health Plan's Table of Benefits.

## **IMPORTANT INFORMATION**

- Eligibility up to 74 years of age.
- No general waiting period. Certain benefits have specific waiting periods.
- One worldwide deductible, up to the equivalent of two per family, per policy year.
- All benefits are per insured, per policy year, unless otherwise stated.
- All benefits are subject to deductible, unless otherwise stated.
- All covered benefits are paid according to the usual, customary and reasonable expenses for that treatment or service in the country in which the covered medical service is provided.

# THE BUPA GLOBAL LATIN AMERICA DIFFERENCE

By choosing us, you join one of the leading international health insurance companies.

Bupa Global Latin America provides international health insurance, local health insurance, and travel insurance to around 80,000 customers. Main operations include Guatemala, Panama, Dominican Republic, Colombia, Ecuador, Bolivia and Chile, as well as a health provision business in Peru.

We are part of Bupa, a leading health insurance company with more than 70 years of experience. Health insurance accounts for the major part of our business caring for 18m customers. We operate clinics, dental centers and hospitals in some markets. We run aged care businesses in the UK, Australia, New Zealand and Spain.

### WE INVEST IN HEALTH

Your health is at the heart of everything we do, promoting innovation and offering access to the first-class services you deserve.

### FINANCIAL REASSURANCE

Health insurance should not be just about your health. It should also give you the peace of mind that comes with not worrying about unexpected costs. With us by your side you can simply focus on enjoying life.

### **MULTILINGUAL ADVISERS**

When it comes to healthcare advice, we know that speaking to someone in your own language is more than reassuring. That's why we have a team of advisers that can offer help in multiple languages.

### PRE EXISTING CONDITIONS

We don't believe past health issues should prevent you from enjoying your future. That's why, when you join our global health plans, many pre-existing conditions can be covered.

This summary is for information purposes only. The details of benefits, limitations and exclusions can be found in the Terms and Conditions of the Global Ultimate Health Plan, which will prevail over any informative document. This is a complimentary translation from the original document in Spanish. In case of discrepancy between the Spanish and the English versions, the Spanish version shall govern.



### KNOW MORE

If you need more information, we are here to help. Please visit www.bupasalud.com.

